Blencathra
Administration Solutions

Blencathra Administration Solutions' Cookie Policy

Hello there!

Thank you for checking out our cookie policy. We are committed to ensuring that our website and its use of cookies and other technologies comply with UK laws on privacy and data protection. This policy sets out the types of cookies and similar technologies we use, the exact cookies used on our website, whether we are using any third-party cookies, how you can control our use of cookies, what their expiry dates are and how you can get in contact with us for more information.

What are cookies?

Cookies are small files of information, usually containing letters and numbers, that websites store on your browser, or the hard drive of your computer. Strictly necessary cookies do not require your consent under the Privacy and Electronic Communications Regulations (PECR), as they are essential for the operation of our website or to provide a service you have requested. Where these cookies involve personal data, we rely on our legitimate interests under Article 6(1)(f) UK GDPR.

All other cookies will only be placed on your device with your consent. We obtain your consent via our cookie banner before placing any non-essential cookies. Consent must be freely given, specific, informed and unambiguous.

Our website needs to use these cookies so we can understand what works well on our website, and what we can do to improve. These cookies also allow us to distinguish you from other website visitors, helping us to provide you with a seamless experience on our site.

Do you use similar technologies?

We may also use similar technologies such as local storage, session storage, pixels, tags, scripts or other technologies. These technologies operate in a similar way to cookies and may store or access information on your device. Where these technologies are not strictly necessary, we will obtain your consent before using them.

What type of cookies do you use?

We use the following cookie types:

Essential Cookies – These can also be known as Strictly Necessary Cookies, and they're very important for us to make sure our website runs as it should. As a result, these cookies are always automatically enabled, to make sure our website works sufficiently. Some examples of uses of essential cookies include the distribution of website traffic across multiple servers. These cookies are always active and cannot be disabled via our cookie management tool, as the website cannot function properly without them.

Analytical Cookies – These can also be known as Performance Cookies, and they gather information about how website visitors use a website. These cookies help us to keep count of

the number of visitors on our website, and also helps us to understand how these visitors use our website. This enables us to understand what works well on our website, and what doesn't work so well, so we can continuously improve the site for visitors. These cookies are only activated where you provide consent via our cookie banner.

Functionality Cookies – These make your experience on our website easier by remembering user preferences, and simplifying interactions. Some examples of what these cookies enable include remembering your language preferences, font sizes. These cookies are only used where you have provided your consent.

What exact cookies do you use on your website?

We've provided a detailed breakdown below of all the cookies and other technologies we use on our website, and why we use them.

Name and Type of Cookie	Why do we use this?
Hs **svSession** **SSR-caching** **bSession** **server-session-bind** **client-session-bind**	Security Cookie for Hive (legacy). This cookie has a duration of your session length only. Cookie for security, stability, and core site function. This cookie has a duration of 12 months only. Performance cookie for rendering. This cookie has a duration of 24 hours only. Used for system effectiveness measurement. This cookie has a duration of 24 hours only. Cookie for API protection. This cookie has a duration of your session length only. Cookie for API protection. This cookie has a duration of your session length only.
'XSRF-TOKEN' via the domain 'www.blencathraadministrationsolutions.com' – Essential Cookie	This cookie is used for security purposes, including preventing unauthorised requests and protecting our website from attacks such as Cross-Site Request Forgery. This cookie has a duration of your session length only.

Do you use any Third-Party Cookies?

Third party cookies are not set by us, but are set by other domains than the website you visit. These cookies are placed on website visitors' devices by third-party outlets. Common

examples of these third parties can include social media platforms, analytical providers, and advertising networks.

We do not use any third-party cookies or similar technologies on our website. All cookies used are first-party cookies and are set and controlled by us.

How can I control these cookies?

You are able to control your use of cookies on our website. You can do the following:

- Reject all non-essential cookies
- Select certain cookies you wish to use, and reject other cookies and;

You can withdraw or change your consent at any time by clicking the "cookie settings" button available on our website.

To decide which cookies our website sets, follow the below steps:

Enable Marketing Cookies - These cookies are used to track advertising effectiveness to provide a more relevant service and deliver better ads to suit your interests.

Enable Functional Cookies - These cookies collect data to remember choices users make to improve and give a more personalised experience.

Enable Analytics Cookies - These cookies help us to understand how visitors interact with our website, discover errors and provide a better overall analytics.

Slide the button to select which ones to disable and press save.

Our cookie banner provides equal prominence to "Accept All" and "Decline All" options. Non-essential cookies are not pre-ticked and will not be placed on your device unless you actively opt in.

Please note:

- Rejecting non-essential cookies will not affect the core functionality of our website.
- Strictly necessary cookies cannot be disabled via our cookie tool.

You may also adjust your browser settings to block or delete cookies. However, blocking essential cookies via your browser may impact website functionality.

What is the Expiry Period for your cookies?

Each cookie's duration is set out in the table above. Some cookies are session cookies (which expire when you close your browser), and others are persistent cookies (which remain on your device for a defined period).

How often is this policy updated?

We may update this Cookie Policy from time to time to reflect changes in legal requirements or the cookies we use. We recommend checking this page regularly for updates.

How do I ask you for more information?

If you'd like to learn more about our use of cookies, or if you have any questions, please get in touch with us on the following details:

07763 235770

info@blencathraadministrationsolutions.com

We will ensure we get back to you as soon as possible.

You can also learn more about how we process your personal data in our Privacy Policy here.

Thank you for reading this policy.